

Visitation Policy

General Visitation

Visiting Hours 11 am – 8 pm daily
(except for Critical Care and Paediatric Unit)

- Patients are allowed (2) visitors at a time.
- Visitors under the age of 12 must be accompanied by an adult.
- Visitors are required to check-in and check-out at the main atrium Information Desk.
- Those visiting patients on the wards must have their photo taken for a visitor badge. (this excludes A&E visitors, who should use the A&E entrance).
- A government-issued photo ID is required (eg. passport, driver's license, voter's card, work ID).
- Visitors must follow hand hygiene guidelines.

Specific Departments

Accident & Emergency Unit

- One (1) or two (2) designated visitors are allowed to visit an adult patient in Accident & Emergency (A&E) for maximum 15 minutes.

Critical Care Unit

- **Visiting hours are 11 am – 2 pm and 4 pm – 8 pm.**
One (1) or two (2) persons may visit at a time for 15 minutes unless special permission is granted.

Maternity & Neonatal Intensive Care Unit (NICU)

- During delivery, two persons are permitted in the labour room.

Paediatric Unit

- **Visiting hours are 8 am – 8 pm.**
Patients are allowed (2) visitors at a time. One (1) parent or guardian (over the age of 18) is allowed to remain throughout the night with the child.

Surgical Unit

- One (1) or two (2) persons may visit at a time for 15 minutes, unless special permission is granted

Visiting COVID-19 patients

- A maximum of 2 visitors may be allowed at any one time.
- Visitors must wear a mask provided by the hospital.
- Visitors must adhere to strict hand hygiene.
- Visitors are not allowed to visit any other part of the hospital after leaving the patient's room.
- Visitors may still choose to participate in video visits as an alternative.

The wearing of masks remain mandatory around patients with suspected or documented risk of COVID-19 infection. Masks are also mandatory in dialysis, oncology, ICU/CCU, NICU and operating theatres, however masks are no longer necessary in other areas of the HSA.



Patients or visitors presenting with COVID-19 or flu symptoms will be asked **to wear a mask**.

