



The Cayman Islands Health Services Authority, is the principal healthcare service provider in the Cayman Islands, offering the most comprehensive range of inpatient, outpatient and public health services through a 127-bed hospital and four District Health Centres on Grand Cayman, an 18-bed hospital in Cayman Brac and a satellite outpatient clinic in Little Cayman.

**We invite applications for the following position:**

**GENERAL PRACTITIONER**  
**(Urgent Care)**

**Salary range: CI\$139,788 - CI\$166,176 per annum**

**The Urgent Care Clinic provides patients with same-day access to medical care for common and non-emergency illnesses and injuries such as respiratory infections, sprains and strains, minor fractures, gastrointestinal issues, and joint or back pain.**

**Responsibilities:** The successful candidate will provide timely medical care for a broad range of urgent and non-urgent conditions within the Urgent Care Centre. The role includes working collaboratively with clinical teams across departments to ensure coordinated patient care and delivering services in line with the best practice standards. The physician may be expected to offer professional guidance to healthcare workers and contribute to programme development within the department. Additionally, the postholder will participate in the provision of medical coverage during storms or post-storm recovery as scheduled.

**Qualification & Experience:** The successful candidate must have a Medical Degree (MBBS, MD) AND an approved postgraduate certification, in Family Medicine/General Practice, Urgent Care Medicine, or Emergency Medicine, with an accredited body recognised by the Health Practice Commission. Must have at least three (3) years' clinical experience practicing in Urgent/Emergency care within a hospital setting. The candidate must be registered in one of the 7 jurisdictions to be eligible to practice in the Cayman Islands: Jamaica, Canada, USA, New Zealand, Australia, South Africa, UK. Strong interpersonal skills, teamwork, and a solid ethical and professional attitude are essential for success in this role.

**A remuneration and benefit package, commensurate with experience and qualifications will be offered to the successful candidates of these posts.**

**NOTE:** Incomplete applications will not be considered. All applicants must complete and submit an HSA Application Form, and resume via e-mail to [hsa.jobs@hsa.ky](mailto:hsa.jobs@hsa.ky) using pdf format. Log on to our website at [www.hsa.ky](http://www.hsa.ky) to access Application Form and Job Description.

**Deadline for post: August 3<sup>rd</sup>, 2025**

*Committed to Caring for You*



## Job Description

<b>Job title</b>	<b>Medical Doctor</b>	<b>Job Holder</b>	<b>Vacant</b>
<b>Reports to</b>	<b>Clinical Head of Department, UCC/DPCH</b>	<b>Section</b>	<b>Medical Doctor/ Urgent Care Clinic</b>

### Background Information

The Urgent Care Clinic (UCC) provides patients with same-day access to medical care for common and non-emergency illnesses and injuries. Typical cases include:

- Respiratory infections
- Sprains and strains
- Fractures
- Minor lacerations
- Gastrointestinal complaints
- Joint and back pains

These services are offered at the Urgent Care Centre based at the George Town Hospital. The department is in close proximity to the Accident and Emergency Department, Radiology, and Laboratory services. The UCC coordinates care with the Accident and Emergency Department for emergencies, and with the General Practice department for routine follow-up care, and non-urgent services.

The UCC offers services from 8AM to 8PM on weekdays, and 11AM to 8PM on weekends and public holidays. Physician staff expected working time extends to one hour after closing (i.e., 9PM daily). The department is staffed by 10 full-time physicians operating under a mixed shift system.

The department manages approximately 25000 patients per year, with a daily average of between 90-100 patients.

### Job purpose

To provide Urgent Care Service at the George Town Hospital Urgent Care Centre.

### Dimensions

The post holder does not directly supervise any staff but may offer professional guidance to other Health Care Workers. Postholders do not have direct budgetary responsibilities.

### Duties and responsibilities

- Provides urgent care services, as described in the background information.
- Any other duties – including programme development.

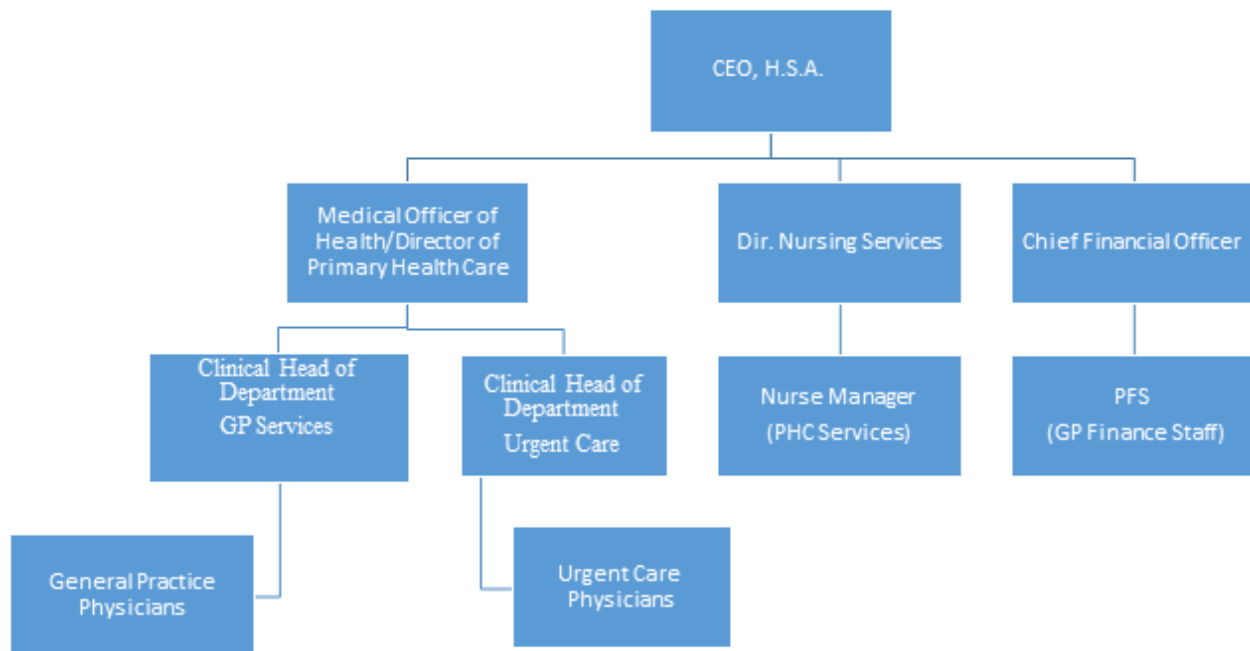
## Qualifications, Experience & Skills Requirement

The successful candidate must have

- A Medical Degree (MBBS, MD) with an accredited body recognized by the Health Practice Commission.
- Completion of an approved postgraduate certification in Family Medicine/General Practice, Urgent Care Medicine, or Emergency Medicine.
- At least three (3) years' post-certification clinical experience.
- Must be registered or eligible for registration to practice in the Cayman Islands.

The ability to relate well with staff and colleagues is essential and a solid ethical and professional attitude will be valuable.

## Reporting Relationship



## Direct reports

No direct supervision of any staff. May be expected to offer professional guidance to other Health Care Workers, in providing care to the patients.

## Other Working Relationships

The postholder will be required to liaise with other Health Care Workers at the UCC, General Practice Department, the Accident and Emergency Department, and support services such as

Laboratory and Radiology. Must be able to establish good working relationships with the specialists.

### Decision Making Authority and Controls

None

### Working conditions

The Urgent Care Centre facilities are in good working condition. There are trained nursing staff and administrative staff. Required equipment is available on site.

### Physical requirements

Ability to commute to various sites within the hospital and other relevant locations.

### Problem/Key Features

- Direct Patient Contact 85%
- Indirect Patient Care 10%
- Any other relevant duties as may be reasonably assigned by the Clinical Head of the Department 5%

### Evaluation Metrics

- Participates efficiently and equitably in UCC service provision.
- Complies with established attendance and tardiness standards
- Practices proper infection control techniques
- Common Competencies

<b>Approved by:</b>	<i>Dr. W. Shillingford (CHOD)/Dr. S. Williams-Rodriguez (DPHC)</i>
<b>Date approved:</b>	<i>March 20, 2024</i>
<b>Reviewed:</b>	<i>March 20, 2024</i>
<b>Next Review</b>	<i>March 20, 2025</i>
<b>Employee's Signature &amp; Date</b>	
<b>Manager's Signature &amp; Date</b>	