



The Health Services Authority is responsible for the provision and administration of primary and secondary levels of healthcare services and public health functions for residents of the three Cayman Islands through a 136-bed hospital on Grand Cayman, a 18-bed hospital in Cayman Brac, satellite outpatient clinic in Little Cayman and four District Health Centers on Grand Cayman offering the most comprehensive range of inpatient and outpatient services in a single health system in the Cayman Islands.

We invite applications for the following position:

ENVIRONMENTAL SERVICES SUPERVISOR

Salary range: CI\$58,380 to CI\$66,072 per annum

Job Summary: The Environmental Services Supervisor provides day-to-day leadership and supervision of Environmental Services staff within the Support Services Department. The successful candidate will assist in implementing departmental standards and work procedures, monitor cleaning and sanitation practices, conduct quality inspections, support staff training, and help ensure a clean, safe, and comfortable environment for patients, staff, and visitors. The role also involves supporting infection prevention measures, maintaining operational records, supervising evening, weekend, and holiday shifts, and assisting with the management of supplies, equipment, and departmental resources.

Qualifications & Experience: The successful candidate should possess an Associate's Degree in Business, Hospitality Management, or an equivalent field, along with a minimum of five (5) years' relevant experience in a housekeeping supervisory role. Candidates should have sound knowledge of housekeeping practices and equipment, strong verbal and written communication skills, and proficiency in Microsoft Outlook, Word, and Excel. The ideal candidate will have excellent planning, organizational, leadership, time-management, and interpersonal skills, with the ability to work effectively under pressure, maintain professional integrity, resolve problems proactively, and ensure high standards of cleanliness and customer service are consistently achieved.

A remuneration and benefits package, commensurate with experience and qualifications will be offered to the successful candidate.

NOTE: Incomplete applications will not be considered. All applicants must complete and submit an HSA Application Form via e-mail to hsa.jobs@hsa.ky using pdf format. Log on to our website at www.hsa.ky to access Application Form and Job Description.



SCAN QR CODE TO APPLY
Application Deadline: August 16, 2026

Committed to *Caring* for You



JOB DESCRIPTION

Job title	<i>Environmental Services Supervisor</i>	Job Holder	
Reports to	<i>Manager, Support Services</i>	Section	<i>Facilities</i>

Background information

The Cayman Islands Health Services Authority (“HSA”) provides and administers health care services and public health functions for residents of the Cayman Islands in accordance with the National Strategic Plan for Health.

Services are delivered primarily through the 124-beds at the Cayman Islands Hospital (the country’s principal health care facility), and the 18-beds at the Faith Hospital on Cayman Brac. Ancillary services are offered at district health centres, and clinics for dental and ophthalmologic care. Residents of Little Cayman can access care through the island’s clinic, which is a purpose-built facility.

The Environmental/Housekeeping Services provides 24/7 support to ensure the maintenance of a clean, safe and comfortable physical environment for patients, employees and the public.

Job purpose

To provide supervision of housekeeping staff as directed by the Manager, Support Services. Assists in training of new staff and ensures that quality standards for the department are met. When need arises, will perform other duties as assigned by the Manager, Support Services.

Dimensions

- The post holder has no budgetary responsibility
- Supervises the housekeeping staff, as assigned by the Manager, Support Services

Duties and responsibilities

1. Assist the Manager, Support Services with the implementation of standards and work procedures for the housekeeping staff in accordance with the policies of the hospital.

2. Inspects and evaluates the physical condition of the hospital; makes recommendations to improve sanitation, appearance, and efficiency.
3. Reports any unsafe conditions the Manager, Support Services.
4. Assist the Manager, Support Services with the evaluation and procurement of new housekeeping supplies and equipment.
5. In emergencies, called upon to perform all aspects of the environmental services positions.
6. Observes the quality of Environmental Services employees by conducting daily inspections of areas of responsibility.
7. Works in conjunction with the Infection Control Coordinator to ensure adequate disinfection practices are implemented and enforced.
8. Maintains records of special cleaning projects.
9. Prepares and completes other supervisory reports as assigned.
10. Provides primary supervision during the 3:00 p.m. to 11:00 shifts, weekends, and holidays
11. Work with manager in monitoring the use of overtime and tracking supplies and equipment usage.

Qualifications, experience and skills requirement

- The post-holder must have an Associate's Degree in Business, Hospitality Management or equivalent with at least five (5) or more years of relevant experience in a supervisory role in housekeeping.
- Knowledge of housekeeping techniques. Must have good verbal communication skills as well as oral and written communication skills. Must be familiar with basic operations of housekeeping equipment. Must be able to perform multiple tasks at the same time. Must be able to speak, read, write, and understand English. Must possess strong planning, organization, managing, time management and interpersonal skills. Must be able to work effectively under pressure to meet established goals and objectives. Must demonstrate personal and professional integrity. Ability to anticipate and resolve problems in a positive manner.
- Must be computer literate and have a working knowledge of MS Outlook, Word and Excel applications.

Reporting relationship



Direct reports

The Environmental Services Staff

Other working relationships

- Section Managers
- Procurement Department
- Materials Management

Decision making authority and controls

Post holder consults with the Manager, Support Services for planning of work

Working conditions

This role requires frequent rounding of the hospital which will include walking and standing for extended periods.

Post-holder must be able to safely handle housekeeping chemicals and comply with safety instructions, including the use of PPE and adherence to Safety Data Sheets (SDS).

Problem/key features

The position requires work outside of normal business hours to complete assigned tasks and meet agreed deliverables. The requirements of the position are time sensitive and require excellent planning and time management skills.

Evaluation metrics

- ☐ Supervision and management of assigned staff to ensure cleanliness of the hospital environment, accountability and high patient and family satisfaction
- ☐ Management and supply of linen and other supplies to all patient units to ensure maintenance of high standards of patient care and patient comfort
- ☐ Accurate and timely documentation, completion of tasks in the supervision of staff and execution of duties

I _____ agree to the duties highlighted in the job description.

Approved by:	<i>Director, Support Services</i>
Date approved:	<i>July 13, 2026</i>
Reviewed:	
Next Review:	
Manager Signature:	
Date:	
Employee Signature:	
Date:	